

ATTENTION ALL RESIDENTIAL AND COMMERCIAL ACCOUNTS IN THE CITY OF CALIPATRIA

Resolution 23-53 was passed in an open session of the city council of the city of Calipatria on October 24,2023.

SUMMARY

Resolution 23-53 relates to the billing for sewer, solid waste and state law AB939.

The adoption of this resolution relating to matters such as due dates, delinquency charges, and discontinuance of service for non-payment with terms set forth herein.

Ordinance 17-007 authorizes the establishing of user charges for sewer and Ordinance 10-001 regulates refuse disposal.

- 1) Billing and due date: all charges due the city will be billed on or near the 1st of each month for the previous month's services and are due on the 15th of each month. customer will be responsible for the bill even if the customer does not receive it.
- 2) Delinquent date and penalty: bill becomes delinquent if not paid by close of business on the last working day of the month following the due date specified on the bill- if the bill becomes delinquent the following fees will be applied:
 - a. Ten (10%) percent of each month's charges for the first month delinquent
 - b. Penalty of one-half of one percent (.5%) per month for nonpayment of the charges and basic penalty.
- 3) Discontinuance of services: services are cumulative of all charges. sewer connection may be disconnected when account becomes excessively delinquent at **owner's expense**. cost may be more than \$5,000.00. Before services can be restored, the total cost of disconnect plus services billed must be paid.
- 4) All new accounts: all applications require a valid form of identification. owners must provide proof of ownership. realtors/property managers must provide proof of listing. Tenants must provide a signed rental/lease agreement or signed authorization form.
- 5) Connect Fee: a \$25.00 connect fee is charged for all new accounts set up after adoption of this resolution.
- 6) Deposit: a \$50.00 deposit is required for all new accounts set up after adoption of this resolution.
- 7) Returned checks: a fee of \$25.00 will be charged for the first returned check and \$35.00 for each additional check returned from the bank for any reason. The check is to be replaced in cash or by money order within (5) five calendar days of receiving notice. If the city receives three (3) returned checks within a twelve (12) month period, the city will no longer accept personal/business checks for any city service from that same party for the next twelve (12) month period.
- 8) Closed Account: an account without payment activity for two (2) consecutive months is subject to termination without further notice. The account holder and /or authorized signer are responsible for all charges accrued, plus Item 3 will apply.
- 9) Collections: at the discretion of the city, any balance remaining on a closed account after thirty (30) days will be forwarded to a collection agency or may be submitted to the county for a lien on the property without further notice.
- 10) Acceptance of Loose coins and rolled coins for payment of utility Bill: the city will not accept more than five (\$5.00) in unrolled coins as payment. If over five (\$5.00), coins must be rolled in coin sleeves with the resident's name and account number before accepting.
- 11) Drop box payments: payments dropped off after 3:00 pm in payment drop box outside of city hall will be posted the following working day.

THIS IS A SUMMARY- PLEASE GO TO WEBSITE FOR FULL RESOLUTION